

# How to Pair and Link Your New SMART TRANSMITTER

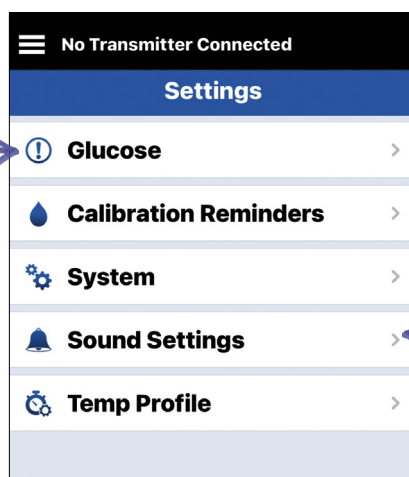
This document is periodically updated. Visit [eversensecg.com](https://eversensecg.com) to make sure you have the latest version.

## Getting Ready

You will be pairing your **NEW** Eversense 365 Transmitter with the Eversense 365 App. Then, you will link the new transmitter with your sensor. These instructions outline the steps for linking with an **existing sensor** as well as with a **new sensor**.

- **Choose a convenient time.**  
Linking will put your system into the Initialization Phase (**for existing sensor**) or Warm Up Phase (**for new sensor**).
- **Make sure your new transmitter is fully charged.**
- **Double-check that you have internet access from your mobile device.**
- **Note your personal CGM settings with your old transmitter at Main Menu > Settings.**  
After pairing your new transmitter with your mobile app, your personal CGM settings will need to be re-entered.

**TAP HERE** to see  
Glucose Alert levels,  
Glucose Target levels,  
and any other alerts.



**TAP HERE** to see Alert  
Sounds, Snooze settings,  
Transmitter Disconnect settings  
and whether or not the Do Not  
Disturb feature is activated.

- **If you are replacing your transmitter, disconnect the old transmitter from mobile app and remove from Bluetooth settings.**
  - From your Eversense 365 App, go to **Menu > Connect**. Tap the old transmitter ID number to disconnect.
  - To remove from Bluetooth settings, go to **Settings > Bluetooth** on your mobile device, and **Unpair** or **Forget** the old smart transmitter.
- **Make sure your old transmitter is not communicating with your mobile device.**
  - Connect the old smart transmitter to the charging cable, or
  - Power off the smart transmitter by firmly pressing and holding the power button until it vibrates (about 5 seconds).

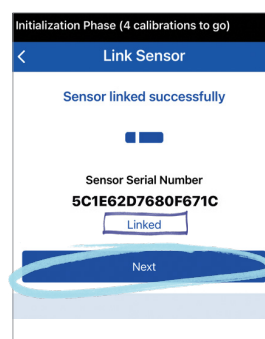
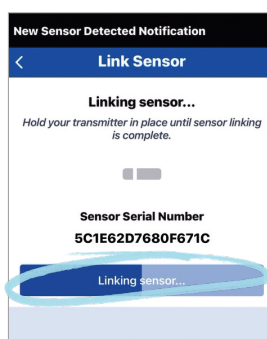
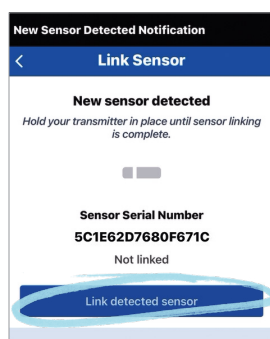
## Replacement Steps

### 1 Pair New Smart Transmitter.

- In the Eversense App, go to **Main Menu > System Setup > Help me set up > I have a new transmitter.**
- **Place the new smart in pairing mode** by tapping the soft touch button three times until the light begins blinking.
- When the smart transmitter serial number appears, confirm the number matches the back of the new smart transmitter.
- Tap **Not Connected**.
- Accept any permission presented by the mobile device
  - e.g., Bluetooth, pairing, nearby devices.
- Once pairing is complete, **“Connected”** will appear next to the transmitter serial number. (This may take a few minutes.)
- Tap **Done**.

### 2 Link New Smart Transmitter and Sensor.

- On the **System Setup** page, tap **Sensor**.
- Position the new smart transmitter over the sensor.
  - **Existing Sensor:** Position the smart transmitter with adhesive over the center of the sensor.
  - **New Sensor:** Position the smart transmitter **without adhesive** over the center of the sensor. This will be over the top half of the bandage.
- Using the placement guide, move the smart transmitter to find the strongest signal. Holding the smart transmitter in place, tap **Next**.
- Tap **Link detected sensor**.
- Keep the smart transmitter in place over the sensor until the progress bar is completed and **“Linked”** is displayed. (This may take several minutes.)
- Tap **Next**.



### 3 System Initialization.

- **Existing Sensor:** Within 10 minutes of linking sensor and new smart transmitter, the first **Calibrate Now** prompt will appear in your app.
- During the initialization phase, you must complete 4 calibrations, 2 to 12 hours apart.
  - See your Eversense 365 User Guide (available in your app under **Main Menu > System Setup > Help me set up**) for a refresher on system warm-up or system Initialization.
- You will begin to receive glucose data after the second calibration is successfully completed.
- **New Sensor:** At first, you will be in a 24-hour Warm-up Phase. You can connect the smart transmitter to the charging cable during this time. You'll be notified through the mobile app when the 24-hour Warm-up Phase is complete. After that, you can place your transmitter with adhesive over the sensor. The system will then be in Initialization Phase (see above).

### 4 Check CGM Settings.

- In the Eversense App, go to **Main Menu > Settings** and update personal settings as you wish.